OWNER'S GUIDE
Emergency Roadside Assistance

When you take delivery of your new Forest River RV you can travel worry free knowing you have a RV technical expert and emergency roadside assistance just a phone call away. We've teamed up with one of the largest, independently owned emergency roadside assistance providers in the country to give you immediate access to fast, dependable service when and wherever you need it. Coach-Net RV Technical & Roadside Assistance has been included in your purchase – **FREE** for 1 year!

BENEFITS	
EMERGENCY ROADSIDE ASSISTANCE	✔
RV TECHNICAL ASSISTANCE HOTLINE	✔
RV SERVICE APPOINTMENT SERVICE	✔
EMERGENCY TRIP INTERRUPTION	✔
NATIONWIDE TRIP ROUTING	✔

For **24/7 Emergency Roadside & Technical Assistance,** please call **866-257-1617.**

All other inquiries, please call **Member Services** at **877-801-0333.**

Benefits

- **On-Site Emergency Roadside Assistance** includes services such as towing, flat tire assistance, delivery of emergency fluids, jump start/battery boost and lockout/locksmith. Winch out or extraction services required in order to tow the disabled vehicle are covered for one man, one truck for two hours or two men, two trucks for one hour up to 100 feet off a maintained road or in a commercial campground.
- **RV Technical Assistance Hotline** is staffed with certified technicians and factory trained reps who understand the unique needs of RVers. Having access to a RV expert who can guide you through many common operational issues over the phone is priceless.
- **RV Service Appointment Assistance** is a hassle-free way of arranging for a service appointment when and where you travel. We make an appointment for you; give you directions and a time that fits your schedule.
- **Emergency Trip Interruption** –Should your vehicle become disabled due to a collision more than 100 miles from home you may be reimbursed up to $2000; Reimbursement up to $300 for the rental of an automobile, up to $1000 for airline tickets, up to $300 for meals and up to $400 for hotel/motel lodging to the extent made necessary by the conditions of the emergency and subject to any limitations under applicable state law.
- **Emergency Messenger Service** – stay in touch with family and friends with no cost emergency message service.
- **Nationwide Trip Routing** – Make your next trip more enjoyable with custom trip routing and full color maps. We provide easy to follow maps and directions, travel tips, and a list of interesting places to see and much more.

Coverage

Coverage is available for 1 year on your new RV and one additional family automobile or truck identified as eligible for the plan. Assistance is available 24-hours a day, 7 days a week by calling the toll free number on your ID Card. Services are available on a "sign & drive" basis throughout the U.S. and Canada and coverage is available in Mexico up to a maximum of $1,000 per 1 year term of membership.

Coach-Net®
RV Technical & Roadside Assistance

Benefits and services provided by National Motor Club-RV, Inc. This is a brief summary of the program benefits. Limitations, restrictions and exclusions apply. If there are any conflicts between this document and the Guide, the Guide shall govern.